



Quality Policy Statement

Vanax Ltd is a Glasgow-based company established in 2004. We provide vehicle conversions and accessories to the sub-3.5t light commercial vehicle market. Quality is important to our business because we value our customers.

Vanax Ltd are committed towards a Quality Policy that ensures to consistently meet customer needs and expectations. We aim to achieve these in a safe, responsible, ethical, sustainable, and environmentally sound way, in accordance with our policies, procedures and the company's strategic direction. We actively promote and administer a strong quality and ethical culture amongst our staff.

To assure these objectives are realised, we have established a Quality Management System incorporating the requirements of ISO 9001:2015.

The Management Team are committed to the leadership, implementation, development and continuous improvement of the Quality Management System. We have established policies, work practices, procedures and competencies to meet the developing needs of our clients, regulatory, statutory and other requirements, including the aim to enhance customer satisfaction.

The Management Team will adopt a risk-based strategy to identify, assess and raise awareness of business risks and opportunities; implementing processes and procedures to prevent and mitigate negative risks whilst pursuing positive risk opportunities.

The communication of the Management Teams commitment to the Management System is via this policy statement. All employees are encouraged to participate in the development of the Management Systems.

Company policies, objectives and targets are established and reviewed during Management Review. Objectives can also be established via any relevant legislation changes.

Information, training, equipment and supervision will be provided to employees according to task and business needs, in order to perform their duties competently and safely. All personnel shall work with consideration for their own safety and the environment and others who may be affected by their acts or omissions.

It is the responsibility of management and employees to understand and apply this policy, associated procedures, practices and specific documentation in all aspects of their responsibility areas and continue to maintain our high standards and reputation. This policy and associated procedures are monitored by internal and external audit and inspection.

A copy of this policy is displayed in Reception, is communicated to employees and is available to any other interested parties on request.

As Managing Director, I have overall responsibility for this policy and have allocated all necessary resources for its implementation and ongoing compliance.

NAME:

23rd January 2024

DATED: